



City of Westminster

Committee Agenda

Title: **City Management and Public Protection Policy and Scrutiny Committee**

Meeting Date: **Wednesday 21st November, 2018**

Time: **7.00 pm**

Venue: **Room 3.1, 3rd Floor, 5 Strand, London, WC2 5HR**

Members: **Councillors:**

Barbara Arzymanow	Paul Dimoldenberg
Timothy Barnes	Matthew Green
Iain Bott	Aicha Less
Tony Devenish	Hamza Taouzzale

Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda

Admission to the public gallery is by ticket, issued from the ground floor reception. If you have a disability and require any special assistance please contact the Committee Officer (details listed below) in advance of the meeting.



An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, please contact the Committee Officer, Kisi Smith-Charlemagne.

Email: kscharlemagne@westminster.gov.uk; Tel No: 020 7641 2783

Corporate Website: www.westminster.gov.uk

Note for Members: Members are reminded that Officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. With regard to item 2, guidance on declarations of interests is included in the Code of Governance; if Members and Officers have any particular questions they should contact the Head of Committee and Governance Services in advance of the meeting please.

AGENDA

PART 1 (IN PUBLIC)

1. MEMBERSHIP

To report any changes to the membership

2. DECLARATIONS OF INTEREST

To receive declarations by Members and Officers of any personal or prejudicial interests in matters on this agenda.

3. MINUTES

To approve the minutes of the City Management and Public Protection Policy and Scrutiny Committee held on 20 September 2018.

(Pages 5 - 10)

4. CABINET MEMBER FOR ENVIRONMENT AND CITY MANAGEMENT - UPDATE REPORT

Councillor Tim Mitchell (Cabinet Member for Environment and City Management) to update the Committee on current and forthcoming issues in his portfolio.

(Pages 11 - 24)

5. CABINET MEMBER FOR PUBLIC PROTECTION AND LICENSING - UPDATE REPORT

Councillor Ian Adams (Cabinet Member for Public Protection and Licensing) to update the Committee on current and forthcoming issues in his portfolio.

(Pages 25 - 34)

6. PARTNER BRIEFING BCU - FINAL NOV 2018

The Committee to receive a report from the Metropolitan Police Service on Basic Command Units, followed by a discussion with expert witnesses.

(Pages 35 - 54)

7. WORK PROGRAMME REPORT

Tracker and work programme update

(Pages 55 - 62)

8. ANY OTHER BUSINESS

To consider any other business which the Chairman considers urgent.

**Stuart Love
Chief Executive
13 November 2018**

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CITY OF WESTMINSTER

DRAFT MINUTES

City Management and Public Protection Policy & Scrutiny Committee

MINUTES OF PROCEEDINGS

Minutes of a meeting of the **City Management and Public Protection Policy & Scrutiny Committee** held on **Thursday 20 September 2018** in Room 3.6 and 3.7, 3rd Floor, 5 Strand, London WC2 5HR

Members Present: Councillors Tony Devenish (Chairman), Barabara Arzymanow, Timothy Barnes, Iain Bott, Paul Dimoldenberg, Matthew Green, Aicha Less and Hamza Taouzzale.

Also Present: Councillor Ian Adams.

1. MEMBERSHIP

- 1.1 The Chairman sought any absences, apologies or substitutions to the Committee's membership.
- 1.2 There were no changes to the Committee's membership

2. DECLARATIONS OF INTEREST

- 2.1 The Chairman sought any personal or prejudicial interests in respect of the items to be discussed from members and officers, in addition to the standing declarations previously made.
- 2.2 There were no declarations made.

3. MINUTES

RESOLVED:

- 3.1 That the Minutes of the City Management and Public Protection Policy and Scrutiny Committee held on 6 June 2018 be signed by the Chairman as a correct record of proceedings.

4. CABINET MEMBERS FOR ENVIRONMENT AND CITY MANAGEMENT POLICY AND SCRUTINY PORTFOLIO OVERVIEW

- 4.1 Councillor Tim Mitchell (Cabinet Member for Environment and City Management) submitted an overview report of his portfolio for noting only.

RESOLVED: The Committee noted the report.

5. CABINET MEMBERS FOR ENVIRONMENT AND CITY MANAGEMENT POLICY AND SCRUTINY PORTFOLIO OVERVIEW

- 5.1 Councillor Ian Adams provided an overview of the Public Protection and Licensing Cabinet Member portfolio including its service areas, priorities for the year ahead and key service updates/issues. The Committee discussed in detail the key updates, which included the organisational restructure of Public Protection and Licensing service, the success of the Notting Hill Carnival community engagement work and the great work carried out by the Rough Sleepers team during the exceptionally hot summer; and the extended Severe Weather Emergency Protocols (SWEP).
- 5.2 Councillor Adams discussed progress made with the Integrated Street Engagement Unit, advising the Committee that Officers had been engaging and are building knowledge regarding the day street population. Councillor Adams provided further updates on items which included the Gambling policy, hate crime strategy, Enforcement policy and Shisha Premises.
- 5.3 The Committee discussed the success of the council's first Gay Pride event and the partnership working with the LBGT foundation on the Nightsafe project in terms of what had been achieved in Manchester. The Committee queried the timetable for producing the hate crime strategy. The Committee expressed concern that there appeared to be an increasing problem with residents' complaints regarding rough sleepers urinating outside residential properties. Cllr Adams advised the Committee on the Dec 17 High court ruling against WCC regarding the repatriating of rough sleepers from EEA and EA countries.
- 5.4 Members highlighted the good work and success of the integrated street unit. The Committee expressed interest in the training of enforcement staff, the number of officers and the use of the current enforcement policy. The Committee felt that it would be useful for Councillors to receive training on Noise Nuisance, which would allow Councillors to respond more confidently to any concerns raised by residents.
- 5.5 The Committee also expressed concern that there appeared to be an increasing problem over the dumping of waste and noise nuisance and enforcement action regarding aggressive begging.

RESOLVED: The Committee noted the report.

6. PROPOSAL TO INTRODUCE A STREET ENTERTAINMENT POLICY

- 6.1 Councillor Adams and Sara Sutton, Director of Public Protection & Licensing introduced the report, advising the Committee that the council valued the dynamic artistry, cultural contribution and diversity that street entertainment brings to our city. However key challenges included unsuccessful resolutions in court with CPNs and the amount of resources required, due to the size and scale and the transient nature of the street entertainment. An extensive number of expert witnesses from the business, street entertainment and music industry were invited to discuss their views and opinions with the Committee. The witnesses thanked the Committee for looking at Street Entertainment and welcomed the discussion.
- 6.2 Concerns were raised regarding a proportion of street entertainers displaying poor behaviour, such as aggression, loud noise and obstructions. Simon Thomas, CEO the London Hippodrome Casino, felt that businesses were heavily regulated and licensed and the same rigorous checks should be applied to street entertainers. It was felt that many street entertainers were of poor quality and were nuisances to premises and residents of WCC. It was also felt that the voluntary controls had not work in all cases, this includes the reporting of incidents. Good street entertainers were welcomed, however the cumulative impact of too many entertainers was a concern raised.
- 6.3 Ms Ros Morgan, Chief Executive, Heart of London Business Alliance (HOLBA) felt that in order to find the right balance there needed to be further communications between street entertainers and premises/businesses owners. It was felt that the report had made a good start but required further work, a framework that will protect good street entertainers. Mr Broadhurst from the GLA and who helped to set up Busk in London, felt that more consistent approach was needed and advised that the Mayor of London wants to champions busking so to protect London rich eco system. Mr Broadhusrs also advised that 95% of busker support the Council, but have concerns regarding the enforcement element, any work going forward should to be in collaboration with street entertainers.
- 6.4 Dave Southern, Representative, Keep Streets Live, advised the Committee that the organisation campaigns nationally regarding the over regulation of street entertainment. Mr Southern queried how the council will support the community and bring it into the fold and make it work for everyone. Dave Webster from the Musicians Union opposed regulating the industry, advising that regulating street entertainers would “kill the industry”; and promoting the use of industry self-regulation mechanisms was a much better alternative.
- 6.5 The Committee welcomed and thanked the expert witnesses for attending the meeting and providing their views. Councillor Taouzzale raised concerns regarding

the impact on residents of loud and aggressive street performers. Councillor Less was concerned regarding the impact of possible costs/fees of further licensing on young performers. Councillor Arzymanow advised that she had observed loud street entertainers and that noise was unfair to residents. Councillor Dimoldenberg queried the council's existing powers of enforcement querying if there were any additional areas that the council should be focusing their efforts. Councillor Green and Councillor Barnes, addressed the different types and quality of street performers in Westminster and felt a variety of street entertainers was a reflection of Westminster.

RESOLVED: The Committee noted the report and comments made by expert witnesses.

7. COMMITTEE TRACKER AND WORK PROGRAMME UPDATE

- 7.1 Artemis Kassi (Policy & Scrutiny Officer) presented an updated report on the agreed topics for the Committee's 2018/19 work programme.
- 7.2 The Committee discussed updates of current work and potential future topics for the 2018/19 work programme. The Committee agreed the creation of a Task Group to focus on scrutinising illegal dumping, once the existing task groups have concluded. The Committee raised a query regarding the status of the Metropolitan Police's Basic Command Units Task Group. Ms Kassi confirmed that the Task Group will report back to the Committee at its next meeting on 21 November, Ms Kassi also advised the Committee that there had been some scope expansion to the task group's work.
- 7.3 The Committee discussed its successful visit to the Integrated Waste Management Facility and producing a news item to inform other Councillors. The Committee was advised to review and respond to the Telephone Box briefing provided to members.

8. ANY OTHER BUSINESS

- 8.1 Councillor Dimoldenberg queried whether the dates of the forthcoming committee meetings had been checked against the 2019 Easter holidays. Kisi Smith-Charlemagne - Committee Clerk, confirmed that this had been considered before setting the 2019/20 Committee Calendar dates.

Wednesday 21 November 2018 at 7.00pm

Wednesday 6 February 2019 at 7.00pm

Wednesday 10 April 2019 at 7.00pm

The Meeting ended at 8:20 pm.

CHAIRMAN:_____

DATE:_____

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City Management and Public Protection Policy & Scrutiny Committee

Date:	21 November 2018
Report of:	Cllr Tim Mitchell
Portfolio:	Cabinet Member for Environment and City Management
Report Author and	Charlie Hawken
Contact Details:	chawken@westminster.gov.uk 020 7641 2621

1. Environment

Greener City Action Plan (GCAP)

- 1.1 The GCAP annual report is currently in preparation. The report will highlight all the work done on the Greener City agenda over the last 12 months. It is proposed that a draft version of the GCAP annual report be brought to scrutiny in early 2019 for comments and steer ahead of the finalisation and publication of the report. As well as including sections on new targets set out in City for All 2018/19, the GCAP annual report will include details of results from the 2018 resident City Survey. The survey this year included a number of new environmental questions, which will be addressed in the GCAP annual report. There were also a number of questions repeated from previous years, which gives us long term trends in resident satisfaction and opinions on a variety of key topics.

- 1.2 Following discussions with senior officers and the cabinet member, the public consultation for WCC's Air Quality Action Plan 2019-23 will now take place in early 2019. This is to allow environmental / air quality responses to the City Plan and Oxford Street area consultations to feed into the Air Quality action plan, as well as avoiding the risk of 'consultee fatigue' due to several other high-profile consultations taking place concurrently.
- 1.3 With regards Westminster's 10 Air Quality Manifesto commitments, the consultation on expanding the successful diesel parking surcharge project is complete and a cabinet member decision is expected by the end of the year. Associated with this is the Leader's announcement of the £1m schools clean air fund, which is another Air Quality Manifesto pledge. This fund will go live following the implementation of any diesel surcharge policy (subject to cabinet member decision). Schools have been made aware of the fund proposals and have been invited to start working with us on their proposals and bids.
- 1.4 Work is continuing on the other eight Air Quality Manifesto commitments, including exploratory officer meetings on resident parking permits, and forward planning for strengthening the air quality and general environmental requirements for developers through new Supplementary Planning Documents which will accompany the new City Plan.
- 1.5 Officers are progressing work on Westminster's statutory Strategic Flood Risk Assessment, which will also support the City Plan.

Marylebone Low Emission Neighbourhood (LEN)

- 1.6 Following the LEN Stakeholder meeting in September 2018 and a core steering group meeting in October 2018 there is continued good progress. The main development relates to the group agreeing on five main priorities for urban realm projects delivering air quality benefits within Marylebone, and the securing of £1.4m funding (at the last report this fund was £930,000) to deliver these from the Mayor's Air Quality Fund (MAQF), but mainly from CIL and S106 contributions locally. These projects (subject to traffic orders and investigations)

should start being delivered from December 2018 alongside complementary schemes including the Cycle Quietway and St. Vincent Street pedestrianisation. They focus on improving the pedestrian environment and reducing motor vehicle dominance, through improved crossings, linking green spaces, as well as extensive greening between the pedestrian and vehicle environments which will not only absorb pollution but also add value to the public realm.

- 1.7 The diesel parking surcharge trial across F-zone has been extended for a further year, following a full year of results which show an overall decline of 16% of pre-2015 diesel parking transactions in the area. F-zone has also seen a higher proportion of electric and hybrid vehicle transactions than other zones, suggesting appetite for behaviour change and shift towards cleaner vehicles.
- 1.8 LEN partners carried out a second round of air quality monitoring walks using a sophisticated mobile air quality monitoring device with support from King's College London, providing a detailed picture of relative concentrations of black carbon (a good indicator of harmful diesel emissions). A full report analysing the results will be delivered by October 2018.

2. Highways and Transport







- 2.1 The current Experimental Traffic Order (ETO) for the trial of up to forty 20mph Limits across the borough reached its 12 month milestone on 5 September after which the Cabinet Member and Officers will now evaluate how to grow this programme borough-wide. This includes the requirements of the Oxford Street District proposal for a 20mph limit. Implementation may be phased according to how these linked programmes develop next year.

2.2 Following approval by the Cabinet Member for Environment and City Management in October the draft Local Implementation Plan Three (LIP3) Delivery Plan (TfL’s programme for supported transport schemes and projects, which includes walking and cycling and local safety schemes) document was submitted to TfL on 2nd November for its consideration. Once all consultation comments are received from TfL, Members, Stakeholders and Residents by mid-January 2019 a final programme will need to be re-submitted to TfL by 16 February to ensure formal approval of this three year Transport and Public Realm project delivery programme.

2.3 A ‘School Street’ to create a pedestrian and cycle zone outside St Mary’s Bryanston Square CE Primary School on Enford Street that will be operational around the drop off/collections times of the school only is to be implemented at the beginning of 2019. This would be the first of its kind for Westminster.

The table below shows the performance for reactive highway works on the carriageway and footway.

	July 18 Performance		Aug 18 Performance		Sept 18 Performance		Completed within Time target. (Sept 18)	Target from 1 April '14
Priority 1 (2hour)	100%		100%		99%		72 of 73	98%
Priority 2 (24 hour)	98%		100%		100%		196 of 196	98%

Priority 3 (10 day)	85%		100%		85%		165 of 194	98%
Priority 4 (28 day)	97%		100%		94%		411 of 437	98%

We are experiencing an increase in the number of footway reactive jobs raised above that level routinely expected. Crews are currently working weekends to bring down the backlog.

2.4 **Planned Preventative Maintenance Footway – 2018/19**













- Schemes currently on site are Brewer Street, Fordingley Road and Hereford Road.
- There are no footway schemes due to commence before Christmas.

2.5 **Planned Preventative Maintenance Carriageway – 2018/19**

- Ebury Bridge Road, Prince Consort Road, Warrington Crescent, Greville Road, Macroom Road, Ashmore Road, Scott Ellis Gardens, Herries Street, Kennet Road, Blenheim Road were completed in the last quarter.
- Loudon Road, Rossmore Road, Beaumont Street, Duchess Street, Greenwell Street, Southampton Street, Oxendon Street, Park Street and Ebury Square are all due for completion by the end of November.
- Warlock Road, Trevor Place, Fynes Street, and Abercorn Place are all due for completion by the end of December

Lighting

2.6 The table below shows the current performance for reactive responses for lighting.

	July		Aug Performance		Sept Performance		Target from 1 April 14
Priority 1 (2 hour)	95%		97%		96% (26 of 27 jobs)		98%
Priority 2 (24 hour)	100%		100%		100% (4 of 4)		98%
Priority 3 (48 hour)	99%		96%		97% (401 of 413 jobs)		98%
Priority 4 (7 day)	100%		100%		100% (1 of 1 jobs)		98%

2.7 Lighting service performance continues to suffer higher levels of day burners than is acceptable due to communications failures between the lamp columns and the control equipment. To address the issue, improve street lighting and install smart city technologies three LED systems (two with CMS including IoT systems) are to be trialled. The outcome of the trial will be assessed by February 2019.

Road Management

2.8 The table below shows the volume of activities on the highway:

	July Volume	Aug Volume	Sept Volume	Previous three months' average
Utility Works	788	821	691	860

Crane Licences	95	107	83	80
Temporary Structures	139	131	154	131
Road Closures	79	119	90	78

Surface Water Management

2.9 There were no operation issues in Q3. Relatively dry weather has persisted into the Autumn. Both our reactive and routine programmes have continued without any significant problems. The volume of reactive works has been below our projected numbers. This is likely to be a result of the improved routine maintenance service, a drier quarter, as well as the increased drainage improvement activities over the last year.

2.10 Our CCTV programme has been consistently on track all year. We continue to identify a range of defects across the network which many have been resolved through the drainage improvement programme. These works include heavy jetting, outlet patch lining repairs and dig out investigation. The on-going data collection continues to feed into a comprehensive drainage improvement programme which will progress the overall drainage network to a higher standard.

Cycling

2.11 The cycle hangar trial in Ilbert Street has been a success with all spaces occupied and a significant number of residents on a waiting list. The Cycle Hangars are now cleared by Planning as ‘permitted development’, so no further planning approval

for future locations is required and, subject to the hangars in Ilbert Street being moved across the road, the initial trial will be made permanent. The installation of 15 more hangars has been agreed, as part of the 2018/19 LIP funded Cycle Parking programme, and officers are in the process of identifying suitable sites with Parking colleagues. It is expected that the additional hangars will be installed by March 2019.

2.12 The Council was successful with its Judicial Review of TfL's Cycle Superhighway 11 (CS11). It is hoped that TfL will now meet us and the neighbouring highway authorities to agree a way forward.

2.13 Of the 14 Quietways consulted on, four (4) have been completed or are nearing completion:

- Quietway Link Hyde Park to Belgravia – completed in 2017
- Quietway Link Hyde Park to Quietway 2 – completed in 2018
- Quietway 1, Bloomsbury to Southbank – completed in 2018
- Quietway 2, Bayswater to Edgware Road – currently under construction and due for completion in early 2019

Two (2) more Quietways have received approval:

- Quietway Bayswater to Edgware Road is nearing completion with final works being undertaken in Sussex Gardens ahead of resurfacing and high friction surfacing. Completion will be in December 2018, subject to conducive weather.
- Quietway Edgware Road to Fitzrovia Traffic Order Consultation was completed in summer 2018 and works are expected to commence on site in January 2019.

Public Realm Schemes

2.14 The major public realm schemes are progressing on time and on budget. Works at New Bond Street are progressing well and Baker Street Two Way is due completion and switch over in Spring 2019. Work has been initiated on Phase 1 of

the Oxford Street District programme in advance of the opening of Crossrail. The public realm programme continues to deliver, major public realm schemes, developer schemes, local safety schemes and the Local Implementation Plan TfL funded programme.

3. Parking

- 3.1 The consultation re the City-wide expansion of the diesel surcharge ended on 12 September. Analysis of responses is currently being undertaken and will be collated into a report to help inform the future direction of the scheme.
- 3.2 The new flexible car sharing contract with Zipcar (UK) Ltd has been bedding in. Zipcar launched in July and concerns about vehicles clustering in the West End have proved unfounded. Drive Now will introduce their flexible car sharing service at the start of November, having experienced delays in the delivery of their vehicles, preventing them from mobilising over the summer as planned, alongside Zipcar. However, considering the service is brandnew to the borough and that there have been concerns about the impact of flexible car sharing on our highways, this has allowed us to review the impacts from a smaller fleet.
- 3.3 The OLS online suspensions application tool, developed in conjunction with the London Borough of Camden, has been rolled out to internal users with Conways self-booking suspensions from 1 October. It is anticipated that this facility will be extended to WSP in November and then to other internal customers, such as WCC City Promotions, Events & Filming. The release of the full system, with total customer self-serve capability, is scheduled for early 2019.
- 3.4 Kerbside permission fees and charges (suspensions, yellow line dispensations etc) increased from 17 September. Charges increased by 4.3% to reflect inflationary increases since the last increase in 2015. In addition, zone B and G suspension charges converted to the premium charging banding which already

applied to E and F zones. LJUG charges did not increase. Separately, a new concessionary suspension charging rate was agreed for broadband connection service providers to continue to promote the installation of broadband throughout the borough as part of the Council's 'Connect Westminster' initiative.

- 3.5. The workstream to introduce traffic orders on Westminster's housing estate land to enable enforcement of the parking restrictions continues, although the Council's decision to bring City West Homes back in-house has created a degree of uncertainty which must now be overcome. The Council have therefore commissioned a project assurance activity to help inform the future direction of the workstream.
- 3.6. Management of the unauthorised suspensions service transferred to NSL from 1 September, although the Council continues to monitor and quality assure the remodelled operation. An unauthorised suspension may be where a booked suspension over-runs, where more space is taken than has been booked or where on-street space is taken without a necessary suspension having been booked. Where identified, investigatory work is undertaken and, wherever possible, payment is then pursued retrospectively.

Electric Vehicles

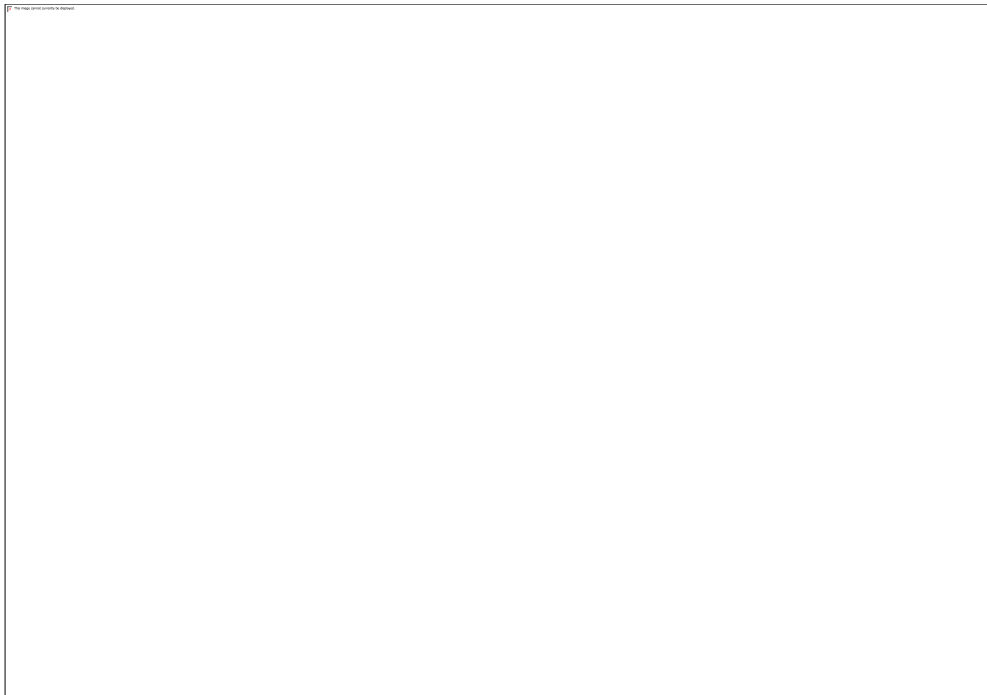
- 3.7. There are currently 206 Electric Vehicle (EV) on-street charging points: 97 of these are in dedicated EV-only bays, 44 in dedicated car club bays, and a further 65 retrofitted into lamp columns.
- 3.8. Westminster continues to expand the lamp column charging option for residents and has secured £300,000 in funding through the Go Ultra Low Cities Scheme (GULCS) for resident's charging. The roll out to date has been funded by TfL LIP funding and this will pay for approximately 100 points, with plans to introduce a further 150. The service is currently being trialled although we intend to complete a procurement exercise through the GULCS framework by Christmas.

- 3.9. Using the TfL framework for rapid chargers in taxi rest ranks, the City Council has procured a contract with ESB to supply ten rapid chargers at six taxi rest ranks throughout the City to complement the transition of the black taxi fleet to zero emission capability. The framework will allow us to further transition rest ranks in the City and also to procure rapid chargers for public availability too.
- 3.10. City Highways is in the process of completing a strategy for EV charging for Westminster that considers the needs of EV drivers in the City, both residential and commercial, and how the City Council can best ensure that sufficient charging infrastructure is in place to encourage transition from petrol and diesel to electric. The strategy is constructed from a number of sources including the survey that was issued over the summer and will be issued in November. This will be immediately followed by a proposal to the Cabinet Member for the next steps for expansion over the coming year.

4. Waste and Parks

- 4.1. Westminster City Council parks and gardens have been awarded Gold standard in the majority of the locations entered for the London in Bloom competition; this has resulted in the award of Borough of the Year for the second year running.
- 4.2. All hanging baskets across the City have now been changed for winter baskets which will remain in place until May 2019.
- 4.3. The two major events in the parks have now finished; Berkeley Square has now been returned to high quality landscape following a complete re-turfing carried out in under five days. Victoria Embankment garden has started reinstatement following the BFI event which saw the construction of a 600-seater outdoor cinema. As part of the reinstatement new large flower beds are being redesigned to maximise the visual impression in the garden.
- 4.4. The month-long event “Christmas Fair” at Leicester Square has started construction.

- 4.5. The ribbon planting forming the boundary around Leicester Square has been completely redesigned with new sustainable planting and re-profiling of the planting beds; this has been in partnership with HOLBA who also contributed substantially financially.
- 4.6. Over the next 4-6 weeks we expect to clear about 1000 tonnes of leaves from our streets, in addition to the usual levels of litter and detritus. From Monday 5th November we will therefore be implementing the Leafing Plan. This involves deploying extra sweepers in tree-lined streets with very wide pavements and tasking sweepers to begin working in pairs in some areas. This will mean some streets are swept less frequently than usual but two sweepers working together is by far the most effective way to clear large quantities of leaves and maintain safe streets. We will also be deploying extra vehicles to remove the green bags of collected leaves (about 50,000 extra bags per week) but some bags may remain on street corners for longer than normal during the rest of the year.



- 4.7. Westminster carries out more than one million waste and recycling collections per week. As shown in the above graph, refuse complaints were down in September

against the same month last year, for the third month in a row. A total of 51 fewer complaints were made in month, against September 2017. The reason for this decrease in complaints is possibly due to an increased focus from the waste team in resolving longer-term issues, making use of a new complaints analysis system called Power BI.

Tim Mitchell 8 November 2018

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City Management and Public Protection Policy and Scrutiny Committee

Date: 21 November 2018

Report of: Councillor Ian Adams

Portfolio: Cabinet Member for Public Protection and Licensing

Briefing Author and Contact Details: iadams@westminster.gov.uk
0207 641 5772

1. Organisational Restructure of Public Protection & Licensing

- 1.1 The restructure of our public protection services into neighbourhood area teams went live from 3 September. There were inevitably some changes in staffing as part of this restructure. However, there were no compulsory redundancies, and the restructure provided for the promotion or development for 27 members of internal staff. This restructure will also deliver £900k in savings.
- 1.2 There are still 11 outstanding City Inspector Vacancies but we expect to fill these by early December. The BIDs, HOLBA and NVEC have also funded two and four City Inspectors respectively.
- 1.3 These changes have facilitated additional coverage at evenings and weekends in the North and South and enabled an increased focus on priority issues such as fly tipping and shisha compliance. We have also implemented changes to our service delivery model for noise complaints, which will allow for a more joined up approach to these issues.
- 1.4 Throughout this process we have engaged with ward members and stakeholders. I recognise there have been some initial issues with establishing consistent contacts for members in some wards but am confident after the initially bedding-in period has passed and we have recruited to all vacancies

this issue will improve. All members have now been offered an opportunity to meet their local teams and we are organising a feedback session on these changes for early December.

2. Street Entertainment

2.1 At the committee meeting held on 20 September 2018, my proposal for a Street Entertainment Pilot scheme in Oxford Street, Leicester Square and Trafalgar Square was discussed in detail along with a number of expert witnesses. Following this meeting I asked that officers undergo thorough engagement with a wide number of relevant stakeholders to ensure that they had an opportunity to help develop and shape the policy. This engagement has included three workshops, which were widely advertised, that brought together the street performers, residents and businesses, to provide a space where collaborative and sustainable solutions could be designed.

2.2 Engagement is still ongoing, however some of the current options for improved management being considered include licensing (from light touch to more prescriptive conditions), Street Performers Associations, regular stakeholder forums, nudge techniques, increased enforcement, and Community Protection Orders. An overview of the discussions held in the engagement workshops will be made publicly available.

2.3 I will ensure that officers, in liaison with Members, take a balanced approach to the draft policy design to secure a better environment for everyone. In addition, through the engagement process it has become clear that different localities have slightly different requirements; this may mean that different approaches may be trialled in different areas during the pilot phase.

2.4 The engagement process has also highlighted that some of Westminster's street entertainment performers require additional social support and so we are exploring ways to build this additional support into the scheme.

3. Rough Sleeping: Street Count and Service update

September 2018 Street Count

- 3.1 On the night of September 27 I joined the team of officers undertaking our latest street count. 340 people were met on that night and the following morning. This represents a 12% increase over the previous quarter (299); it being the highest night count since November 2015. This is largely due to an increase in non-UK nationals rough sleeping.
- 3.2 However, the count also included a significant number of UK nationals (134), many of whom were either new to the street or newly returned to the street. People from the European Economic Area (EEA) who are unable to access benefits in the UK continue to sleep on our streets in large numbers (132). This represents a more than three fold increase since we lost the ability to work with the Home Office due to a High Court Judgement in December 2017.
- 3.3. The increase of UK Nationals has no single cause, with the upswing in numbers replicated across London. However, we believe that unprecedented warm weather, team changes within enforcement and rough sleeping as well as complex legislation for tackling tents and anti-social behaviour (ASB), have all played their part.
- 3.4 The rough sleeping team have developed a coordinated response from both our commissioned and charitable partners to ensure a robust and joined-up strategy to reverse this trend. We have also expanded our night centre & hostel move-on provision, whilst revisiting our service delivery models and pathway and are investigating the possibility of bespoke solutions for specific cohorts. We continue to work closely with partners such as the GLA and more recently the MHCLG since the release of their strategy to halve rough sleeping by 2022 and end rough sleeping entirely by 2027.

Preparation for Winter - Severe Weather Emergency Provision (SWEP)

- 3.5 Westminster's rough sleeping team are preparing for winter. Working in partnership with the GLA, they have agreed this year to activate 'stage one' of our emergency provision once the temperature reaches 0 degrees anywhere within central London. In addition, our commissioned services have committed to provide more 'stage one' provision than ever before.
- 3.6 Using the learning from our 2017/18 review the team are also ensuring that our response in the case of 'stage 2' (exceptional weather events) SWEPP will improve on our unprecedented success last year and again open safe overnight shelter for upwards of 200 additional placements.

Focus on Hotspots

- 3.7 Areas where rough sleepers are refusing their routes away from the street (RAFTS) and also impacting on local residents and businesses through ASB are currently being focussed on in partnership with the Integrated Street Engagement Unit team.
- 3.8 Rough Sleepers in these locations are often resistant to change and trapped in a cycle of substance misuse; with this in mind the targeted activity on these sites are support-led with a focus on encouragement to access their accommodation, shelter, substance misuse support and reconnection offers.

6. Night Safe Project

- 6.1 The Night Safe project was established in the Leaders #MyWestminster fund to deliver a volunteer on street harm reduction and support network and associated safe space. The concept of a safe space or 'hub' for people to go to when they may be vulnerable due to alcohol consumption or other impacts of the evening and night time economy has been shown to deliver positive effects for individuals and the public realm – in cities from Manchester to Sydney.
- 6.2 The Council are currently developing a partnership with the LGBT Foundation to deliver this project. The project will be based in Soho, an area with a strong

historical association with the LGBT+ Community, as this area has been identified as an area which has a higher demand for this type of support.

- 6.3 The project will run a pilot of the project operating 10pm to 5am on Friday 30 November and then on each Friday night until 21 December.
- 6.4 In January there will be an internal evaluation of the pilot. That evaluation will enable the council to make any adjustments to training, the operational procedures and its communication strategy. It is intended that the full operation of this project on each Friday and Saturday night will commence from February 2019.
- 6.5 We are currently recruiting volunteers and have received a positive response from the first recruitment event. The volunteers who have committed themselves to supporting this project come from a varied array of backgrounds, including police officers, barristers, paramedics, teachers, actors, retail staff, those in retirees and students. The vast majority are Londoners and some live or work in Westminster. The volunteers also have some excellent skills that will be invaluable to supporting visitors and tourists to our global City. The volunteers speak 10 different languages between them, including Cantonese, Mandarin, Spanish, Romanian, French, Italian, Portuguese, Arabic and German. There has also been a good uptake from council staff who have volunteered to work on this project. Officers are continuing to recruit volunteers over the coming months for both the pilot and the full operation of the project in the New Year.

7. Gambling Policy

- 7.1 We have a City for All commitment to consult on a new gambling policy, leading the way nationally on setting the standards for industry and protecting the most vulnerable in our neighbourhoods.
- 7.2 Our Gambling Policy must be reviewed every 3 years under the Gambling Act 2005. The current version of the Council's policy will expire on the 30 January

2019. Unfortunately, it was not possible to undertake the work required to transform our gambling policy prior to this statutory deadline for publishing a reviewed version of our policy.

7.3 Therefore we have developed a two-stage process to meeting our City for All commitment to build a leading gambling policy for our city.

7.4 The first stage was to ensure our current policy was reviewed and kept up-to-date to meet our statutory obligations. The second stage will be a substantive piece of work – to develop and consult on a new policy to meet our City for All commitment.

7.5 The first phase has been completed. A minor revision of the current policy was consulted upon in September. Very few comments were received during this consultation period. The policy was then formally agreed by the Cabinet Member for Public Protection and Licensing on October and was formally presented to Full Council for adoption on the 7 November.

7.6 Officers are now currently developing the consultation documentation and approach to meet the City for All commitment. The principal approach to the consultation is how we regulate and manage licensed gambling premises, such as casinos, betting shops, bingo and arcades, etc. However, this consultation will also seek views and evidence from our residents, businesses and stakeholders on wider aspects of gambling, such as smartphone apps and advertising, to inform our conversations with national government on these issues.

8. Hate Crime

8.1 National Hate Crime Awareness Week was held on 13 to 20 October 2018. To mark this event for Westminster I ran a social media campaign that made a strong public statement that Hate Crime has no place here, and that we are striving for a city that is accepting of everyone. I also attended, alongside Westminster Officers and the Metropolitan Police, the launch of Hate Crime

Awareness in Leicester Square to ensure we visibly cement the council's dedication to tackling this heinous crime and to begin to build trust between our victimised communities and the authorities that are here to provide help and support.

8.2 I have also, through social media and a number of public speaking events, been promoting my commitment to leading the UK's first Local Authority Hate Crime Commission. Myself and officers are currently scoping potential candidates for the commission, and are beginning to draft a programme of work. I intend to launch a fully recruited Commission in the New Year.

8.3 I have also requested that the Council recruit a dedicated Hate Crime Lead Officer by the end of this year. This post will support the requirements of the Commission, drive forward our Hate Crime agenda and Strategy as it develops, and provide that key missing engagement link for our community, Council Officers, and Members.

9. Shisha

9.1 Those who live in the close vicinity of shisha premises can be impacted through significant health, amenity and quality of life concerns. For example the use of dangerous equipment risks carbon monoxide poisoning; enclosures, tables and chairs/seating or equipment such as charcoal burners block the highway; excessive noise and smells, which are very pervasive particularly late at night when impacts are exacerbated as residents are at home relaxing or wishing to sleep.

9.2 I have witnessed these issues myself having spent an evening with council officers inspecting some shisha premises, and have asked that officers increase the work they do to enforce compliance on those that perpetrate the worst conditions. However, it is notable that the efforts of our council officers are hindered by the lack of legislation regulating shisha premises.

- 9.3 We know that other premises such as pubs, restaurants and cafés can also cause smells, noise and disturbance, and increased late night activity. However, these premises can be regulated through the licensing regime, which imposes conditions in relation to the operation and management of the premises, and importantly the council can review licences in light of complaints.
- 9.4 Unlike these types of premises, those offering shisha smoking are not required to have a licence, and cannot be regulated in the same way. It was surprising to find out this anomaly exists - that a café selling coffee beyond midnight requires a licence, yet none is required for selling shisha. This is why I, along with my colleague Councillor Acton in Public Health, will continue to lobby for shisha smoking and sales to be an activity that is licensed.

10. BCU and Policing Numbers

- 10.1 The merger of Basic Command Units (BCU) which will combine the command units of Westminster with Kensington and Chelsea and Hammersmith and Fulham is something which this Council has always opposed.
- 10.2 We have recently received the proposed policing numbers associated with this merger and are extremely concerned that it appears that police numbers in Westminster will be significantly reduced. It is especially worrying that the West End and St James's ward will under the current proposals lose a high proportion of their community police. The Leader and I will continue to make the case for the policing Westminster needs and particularly the importance of community policing in our city. I would encourage the Committee to continue to monitor the impact of these changes.

11. Prevent Peer Review

- 11.1 As part of their work to improve Prevent delivery nationally, the Home Office are undertaking a series of peer reviews of local authorities. Peer reviews are a tried and tested sector-led improvement process, which has been used across the public sector for many years to improve delivery. These reviews are not an

inspection of the Council or our partners and instead are offered from a supportive viewpoint with the aim of addressing challenges and assisting with practical improvements in delivery.

- 11.2 The Prevent Team hosted a six-member Peer Review team for three days in early October and during this period I was interviewed to provide my own insights. The Review Team were made up of representatives from different authorities and agencies nationally as well as the Home Office.
- 11.3 The Review Team have presented their initial findings, with a full report to follow in November. The Review was positive, with the Review Team commending the honest and constructive approach taken to the self-assessment and the review process as a whole.
- 11.3 The Prevent team were commended for being knowledgeable, energetic and positive as well as being well respected across the partnership. The strong ethos of partnership working, with examples of excellent relationships between agencies, was also highlighted as a key strength.
- 11.4 We have now received the interim findings from the review which were largely positive but did include some recommendations on governance and processes in particular.
- 11.6 Work is already underway to consider and implement the recommendations, others will be considered more fully once the full Review report is received.

12. Fly Tipping

- 12.1 We are prioritising our enforcement resources to focus on fly tipping, with City Inspectors working with the Street Waste Action Team to coordinate weekend working and 'days of actions'. We are also exploring intelligence-led methods for preventing this issue such as the use of mobile CCTV cameras and new signage around fly tipping hotspots.

- 12.2 We have also submitted a bid for to the LGA to test innovative preventative approaches to tackling this problem - such as 'nudge' measures around the design of bins and corresponding signage.
- 12.3 As this issue has aspects which fall under both me and my colleague, Cllr Mitchell's, the Cabinet Member for Environment and City Management, portfolios, we will be explore ways to work more closely to better coordinate all of the Council's activity on this matter.



CENTRAL WEST POLICE



London context and Rationale for BCUs



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Following testing in two “Pathfinder sites” the Metropolitan Police Service (MPS) Commissioner decided to move from a 32 Borough based policing model to the creation of 12 Basic Command Units (BCUs).

The MPS is facing a rise in demand for our services, there are financial challenges, and we are policing a growing London population which is getting younger and there is increasing complexity and expectations. Without significant changes in how we manage our resources we will be unable to meet these challenges and the complexities of policing a global city like the Capital.

The benefits we anticipate under this model are more flexible resourcing, savings from sales of buildings and demand reduction through local resolution teams.



CENTRAL WEST SENIOR LEADERSHIP



CHIEF SUPERINTENDENT
BCU COMMANDER
ROB JONES



CRIME



DETECTIVE SUPERINTENDENT
JESS RUDELL



DETECTIVE CHIEF INSPECTOR
CHRISTINA JESSAH



HQ



SUPERINTENDENT
ROBYN WILLIAMS



CHIEF INSPECTOR
DAN IVEY



CHIEF INSPECTOR
LYSANDER STRONG



LDSS



OPERATIONAL SUPPORT MANAGER
ANDREA PAGE



NPT/PARTNERSHIPS
ROYAL PARKS



SUPERINTENDENT
HELEN HARPER



CHIEF INSPECTOR
ANDY BRITAIN



CHIEF INSPECTOR
KAREN DUCKWORTH



RESPONSE



SUPERINTENDENT
MARK LAWRENCE



CHIEF INSPECTOR
MARK WHITTEN



SAFEGUARDING



SUPERINTENDENT
LIS CHAPPLE



DETECTIVE CHIEF INSPECTOR
SEB ADJEI-ADDOH



DETECTIVE CHIEF INSPECTOR
IAIN KEATING

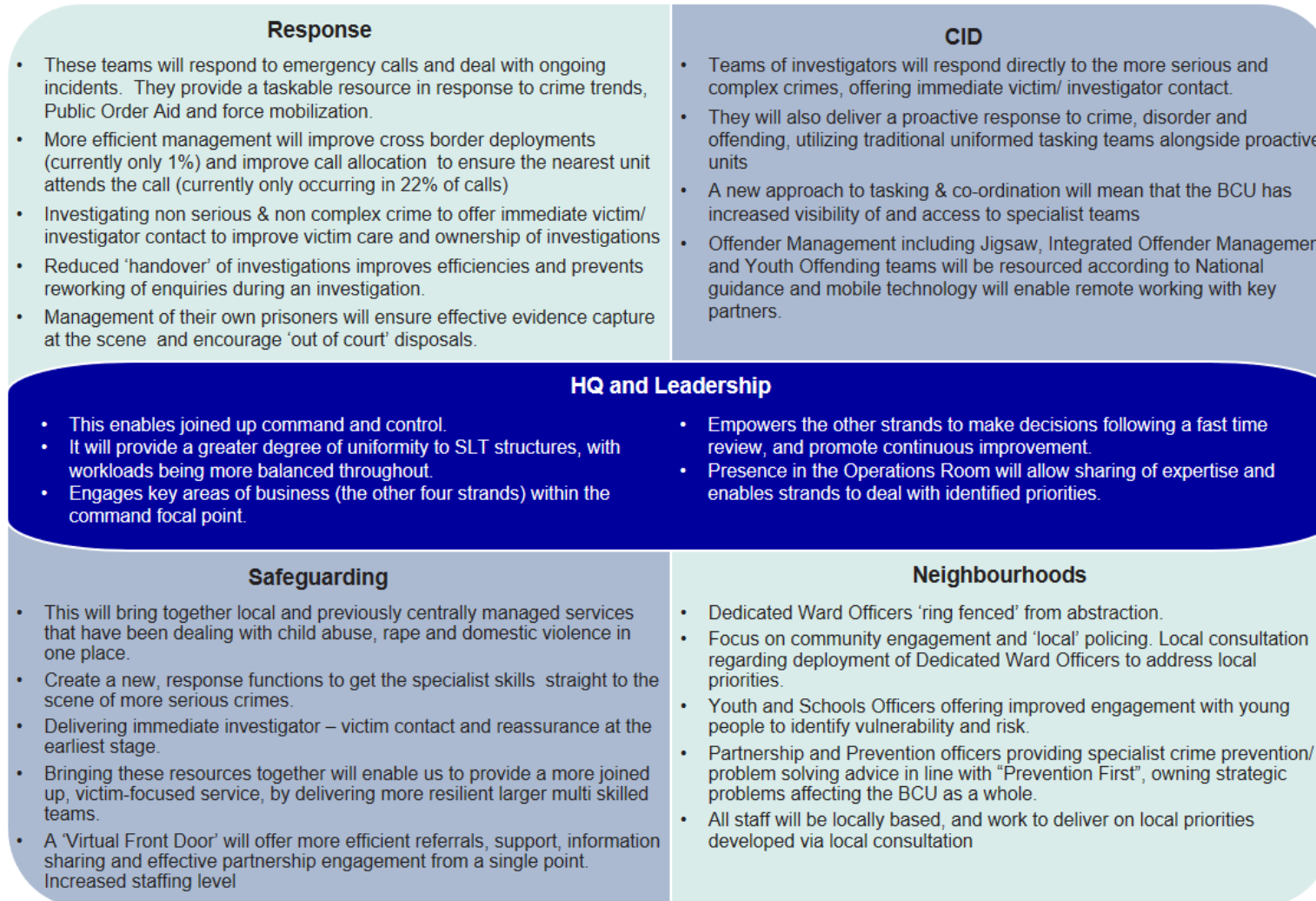


Vision

New way of working	Impact
Operate in a more consistent way across all parts of London	<i>Further professionalise local policing by setting and maintaining common standards of operating practice, quality and performance</i>
Establish functional and empowered leadership	<i>Increased professionalism in leadership of local policing services – with more leaders. Closer to the operational front line, empowered to make key decisions.</i>
Deal with vulnerability more holistically and more effectively by bringing together specialist and local services	<i>A service focussed on the needs of the victim and that addresses more issues, earlier within families – preventing or reducing further victimisation</i>
Deal with high volume / lower risk demand more efficiently	<i>Improved Response processes and categorisation of crime, linked with increased empowerment</i>
Deal with demand more effectively by an increased focus on prevention proactive policing	<i>Reduce victimisation and remove/ reduce future demands for policing</i>
Build a strong and resilient operational front line – supported by specialist capability to tackle high risk, complex or longer term crime problems	<i>Professionalise and raise the status of the frontline response officer – while providing specialist, local support for the crimes and problems that need them</i>
Build resilient operating structures across London	<i>Operate at a scale that allows dedicated leadership and commitment to critical policing services – and that builds teams that are sufficiently large to be resilient and that make best use of our leadership posts</i>

The BCU Model

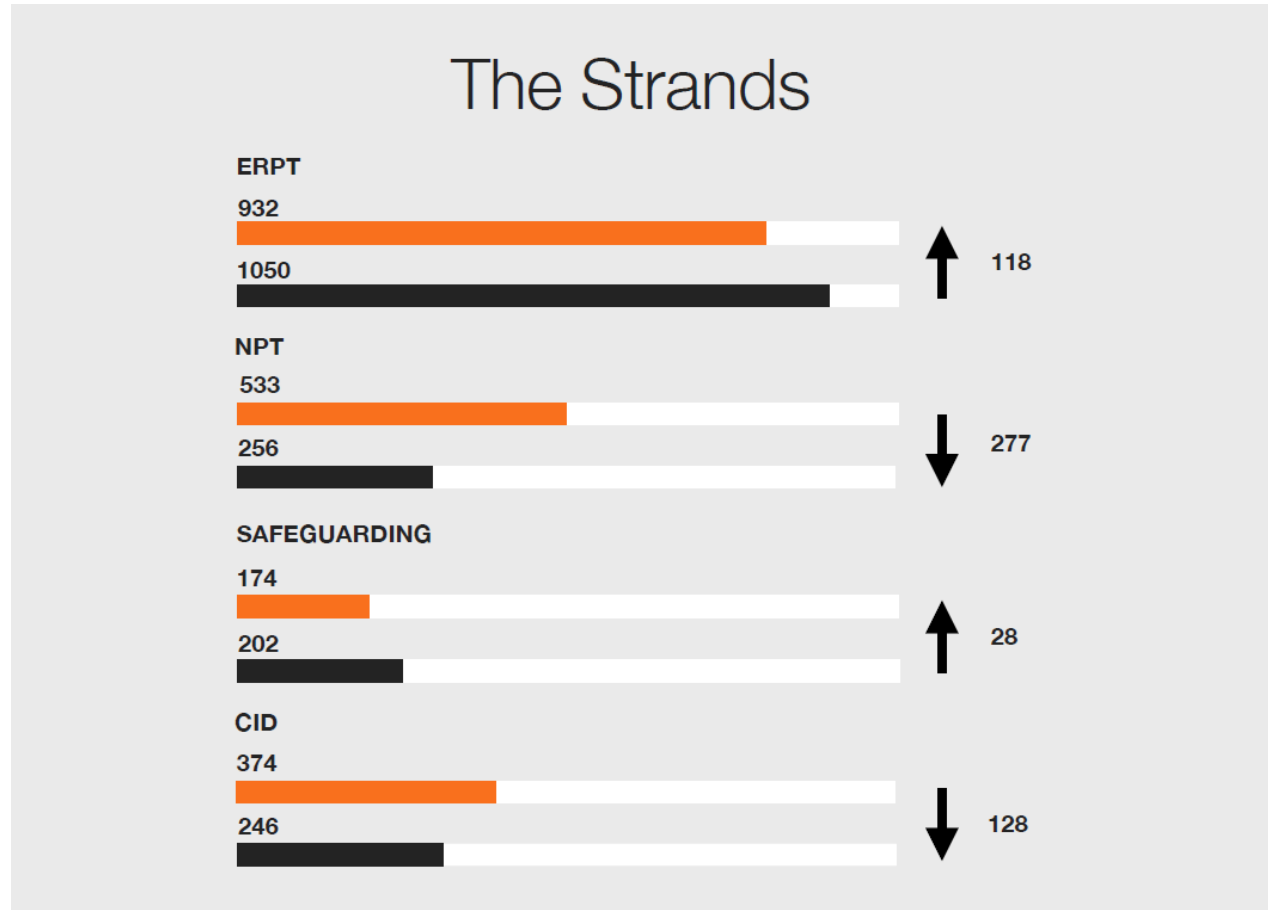
Integrating five local policing functions





Creation of Central West BCU

Key dates and overview



Central West BCU will cover Westminster, Hammersmith & Fulham and Kensington & Chelsea Boroughs.

The BCU model incorporates 5 policing “Strands” each led by a Superintendent; Response, Neighbourhoods, Investigations (CID), Safeguarding and Headquarters. We had been trialling a “Borough Lead” Superintendent model, however we are not continuing with this.

The “Go Live” date for Central West is 20 February 2018. There is a “stabilisation period” of 3-4 months following this.



Changes in Officer numbers

Key

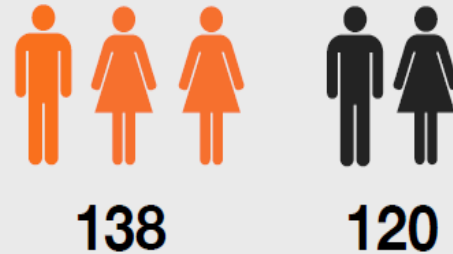
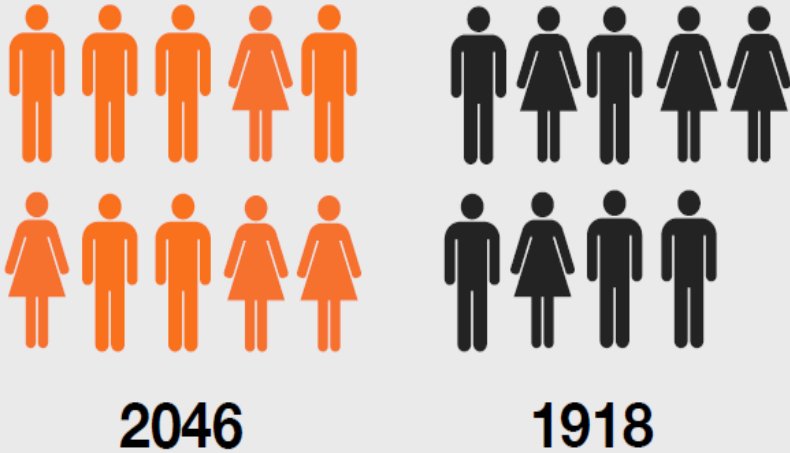
- Before Blueprint
- Blueprint

The Numbers

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Officers

Staff



From February we will have around 130 fewer officer posts. Most of the reductions are from supervisory and senior posts.

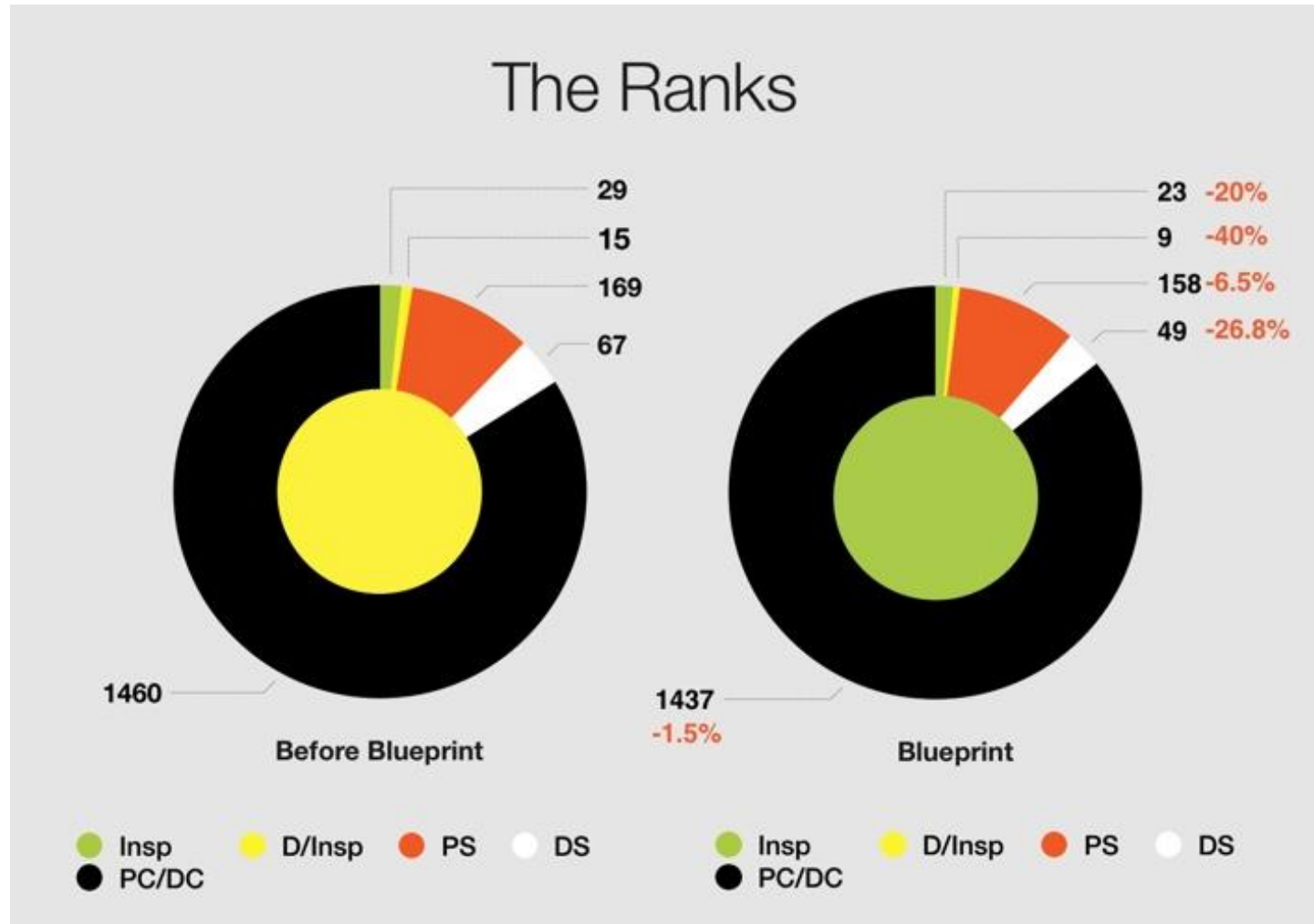
There are reductions of officer posts in Neighbourhoods and Investigations and increases in Response and Safeguarding. Headquarters has also been created.

These changes reflect the fact that crime profiles have changed and also because our Response officers will be investigating non-serious and complex crime. Headquarters includes officers who are focussed on demand reduction and increased back office efficiency.



Reductions by Rank

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This rank mix changes slightly from time to time but gives a snapshot of at what rank officer numbers have changed.

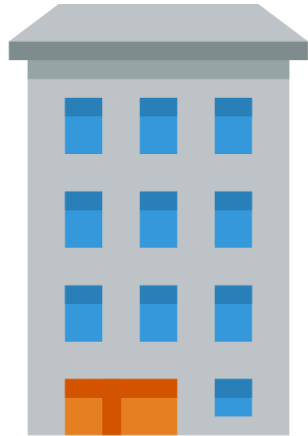
There are also reductions at Chief Superintendent rank.

Resources shown in this pack are within the BCU.

However due to its central location and crime/location profile the BCU also works very closely with specialist teams for example public order, firearms, counter terrorism and protection teams.



Estate



The current estate is:

Westminster

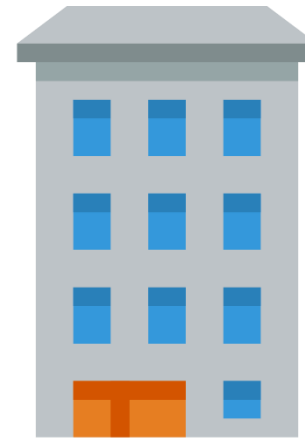
Charing Cross, Belgravia, Kilburn
West End Central, Church Street

Hammersmith

Chiswick, Shepherds Bush, ESB

Kensington

Kensington, Notting Hill, [Royalty
Studios, Kenway, Worlds End]



Ready in phases between now and
2020 the Central West BCU estate will
be:

Charing Cross (Ready 2019)

Hammersmith (Ready 2020)

Kensington

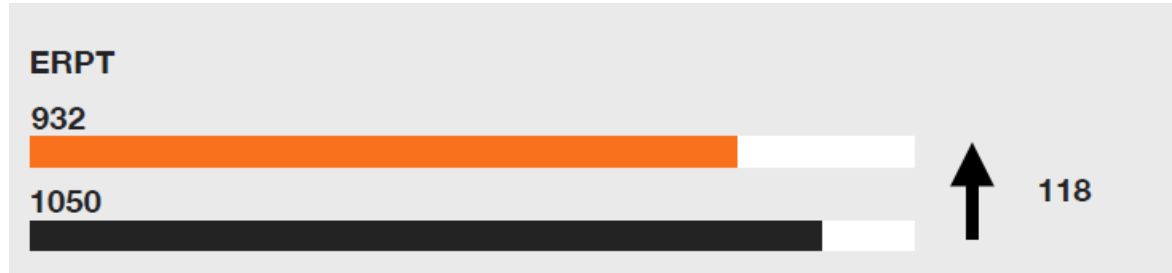
Kilburn

Church Street (Westminster)

Neighbourhood contact points



Response – key changes and lessons learned

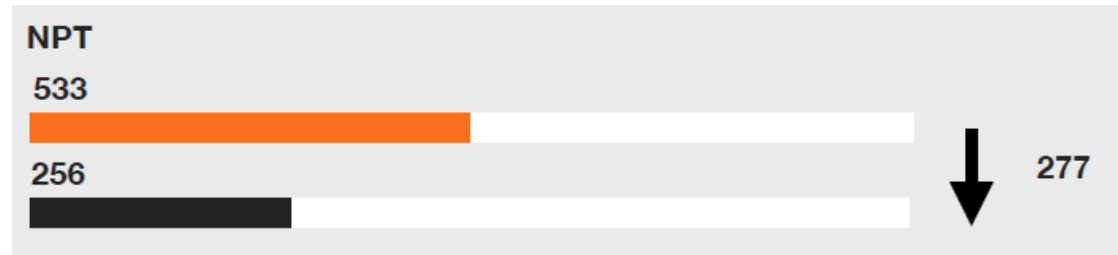


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- Response officers will be investigating non-serious/complex crime. Internally this is termed ‘My Investigation’. Initially this will be resource intensive as officers work to increase their competence level. However training has been underway for some time in Westminster and Hammersmith & Fulham and Kensington & Chelsea already operate this model. Ultimately (est. within 6 months) officers will have increased investigative skills and demand will be taken away from, primarily, Neighbourhood officers. **Learning – Response Strand needs to be fully resourced at Go Live in order that response times do not suffer.**
- Night Time Economy – There will be a greater number of deployed officers available at times of peak demand with better levels of supervision.
- Officers will be distributed across the BCU. Ultimately the main sites will be Charing Cross and Hammersmith.



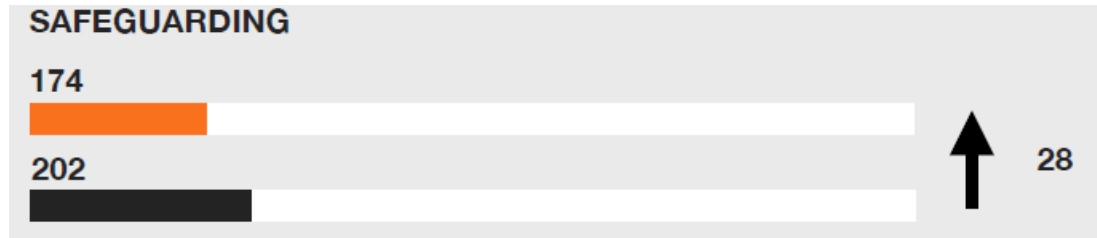
Neighbourhoods – key changes and lessons learned



- Neighbourhood officers have moved to Response to increase numbers available to investigate crime.
- Dedicated Ward Officers remain (2 per ward). These officers will have a reduced crime load and are generally not used for public order events. **Learning – these roles are essential and alongside a problem solving role these officers must get to know their community better and will assist with Safeguarding work.**
- Partnership & Prevention Hub – consisting of specialist in Hate Crime, Hotel Engagement, Universities, ASB, Rough Sleeping and Social Media providing 16/7 cover. A dedicated Licensing Team remains. There is an increase in Schools Officers **Learning – we must continue to invest in prevention.** Also Tasking Teams of around 20 officers are available
- West End Engagement Team – 50 dedicated officers to manage daytime activity in this critical area. **Learning - This is the key demand generator for the BCU and must continue to be resourced.**
- Officers will be distributed across the BCU.



Safeguarding – key changes and lessons learned



- The design aim is to professionalise this area of practice to deliver the best outcomes for vulnerable people. **Learning – all officers must have increased understanding of Safeguarding issues.**
- Team numbers are increased to recognise the importance of this area.
- Specialist units are being brought into BCUs, those that investigate rape and child abuse cases. In due course we are likely to increase officer training to a position where they are multi-skilled.
- Most officers will be based in Charing Cross with others at Kensington and based with partners at Frampton Street.



Investigations (CID) – key changes and lessons learned



- The team numbers have decreased to recognise the work that has moved into the Response Strand.
- Crime that is not serious and not complex will be investigated by Response officers. This means that the most skilled officers are able to deal with difficult cases more quickly.
- **Learning - Proactive teams are retained.** Together with gangs teams working with our partners, these teams will work on primarily violent crime.
- Investigations teams will be primarily based at Charing Cross initially.



Headquarters – key changes and lessons learned



1x Superintendent
2x Chief Inspector
3x Inspector
18 x Sergeants
39 x PC's

- The Headquarters (HQ) function provides senior officer level cohesion for pan-BCU, functional activities and leading business change.
- There will be a single Control Room for the BCU based at Charing Cross – this will provide borderless deployment. **Learning – All Strands must be represented to provide the best and quickest service to victims.**
- A “Local Resolution Team” has been created and will be in operation from December 2018. This will deal with a number of calls to police at source and will provide demand reduction for police and a better faster service for the public.



Central West – key challenges

Demand – We anticipate this will continue to increase including through additional footfall when the Elizabeth Line is operational. However this is mitigated by prevention work done in partnership with business and also a distribution of footfall across the line (as experienced with the advent of the night tube).

Efficient tasking – We will continue to work with partners on this, working in multi-agency teams to address key issues of ASB, night time economy and street population issues.

Night time economy – This will now be primarily policed by Response teams and we will be reviewing performance in this area carefully. We are primarily focussing on violent crime and drug issues, however there is a key Safeguarding role here too.

Events – There will continue to be significant events and we will ensure that the right balance is struck between central and local resources.

Officer training – Many of our officers will be taking on new roles or responsibilities and it is possible it will take 6-12 months for performance to be consistent.

Effective communication – How we communicate and share information effectively with partners is something we should continue to work on.



West End & St James DWO's

Location: West End Central, moving to Charing Cross

Responsibilities:

A Dedicated Ward Officer will:

- Police an individual ward, being the named contact for both external and internal enquiries, along with a DW PCSO
- Hold at least one Community Contact Session a week
- Agree at least 3 ward promises with the ward panel
- Lead on developing ward engagement, maintaining details of ward panel members, KINs and community contacts, engaging with all communities and community/faith groups
- Ensure that the Safer Neighbourhood web site, social media accounts and ACE are up to date regarding ward activity, public access and other meetings
- Proactive patrol of their ward on foot or bicycle, gathering intelligence and conducting proactive operations to prevent and detect crime and ASB
- Application of problem solving methodology to ward priorities and concerns
- Delivering crime prevention and demand reduction strategies.
- Delivery of the crime / harm prevention strategy on their ward
- Working with specialist units, drawing on local knowledge in areas such as organised crime and CT
- Focus on victim care, working with internal and external partners to safeguard vulnerable victims and witnesses
- Tackle ASB on their ward, especially high risk cases, through problem solving and collaborating with partners
- Gather intelligence to support offender management activity
- Use problem solving methodology to address issues requiring a long term partnership approach
- Work with the MSC to support Neighbourhood initiatives
- Coordinate activity with the Partnership & Prevention Hub and Schools & Youth officers
- Engage with and support the growth of Neighbourhood Watch to deliver crime prevention projects.
- DWOs will not be abstracted from their role to provide aid (with the possible exception of New Year's Eve and Notting Hill).
- Be ring-fenced to the ward and only abstracted where exigencies of duty require.

This role exclusively polices the wards of West End, St James's and Victoria Business District (collectively "the West End").

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Week	M	T	W	T	F	S	S	Total
1	0700-1700	0700-1700			1300-2300	1300-2300	1300-2300	50
2			0700-1700	0700-1700	0700-1700	0700-1700	0700-1700	50
3				0700-1700	0700-1700			20
4	1300-2300	1300-2300	1300-2300	1300-2300				40
								160

West End Ward

1 x Police Sergeant
6 x Police Constable
6 x PCSO

St James Ward

1 x Police Sergeant
6 x Police Constable
6 x PCSO

Victoria Bid

1 x Police Sergeant
2 x Police Constable

Tasking Team



Location – West End Central, moving to Charing Cross

Responsibilities:

- Provide a pan-BCU delivery
- Provide a flexible and proactive uniformed presence through intelligence led activity, targeting local crime hotspots, gang violence and combating local community problems.
- Make good use of police powers, in particular effective use of Stop & Search in crime hotspots.
- Assist the BCU with offender management focussing on prolific and priority offenders. Gather intelligence to support BCU-wide offender management.
- Crime reduction and prevention activities, including high visibility uniformed patrols, to counter ASB and gangs.
- Support DWOs through proactive patrols and other activities; improving confidence and satisfaction
- Apply problem solving methodology to BCU & Ward priorities
- Work with the MSC to support Neighbourhood initiatives
- Execute search/arrest warrants making professional use of rapid entry and other public order techniques.
- Flexibly respond to real-time tasking or spontaneous incidents from the Operations Manager, SNT Duty Sgt (AW10) or P&P Hub Sgt including activity to address emerging trends and community & neighbourhood priorities, such as after school patrols
- Support the delivery of BCU-wide with licensing activity; dealing in particular with night time economy, alcohol related violence including visits to identified venues.
- Tasking in line with both long term & MPS priorities, such as Autumn Nights.
- Work collaboratively with LA funded teams.
- Work with external stakeholders on joint operations where appropriate, such as immigration, trading standards.
- Promote the culture of high quality service and the corporate messages for Total Victim Care

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Week	M	T	W	T	F	S	S
1	1100-2000	1100-2000	1100-2000			0800-1700	0800-1700
2	0800-1700	0800-1700			1100-2000	1100-2000	1100-2000
3			1000-1900	1100-2000	1400-0000	1400-0000	
4			0800-1700	0800-1700	0800-1700		
5	1000-1900	1000-1900	1000-1900	1000-1900	1000-1900		

Tasking Team
 2 x Police Sergeant
 20 x Police Constable



Youth Engagement Team

Location – Kensington Police Station

A Youth Engagement Officer will:

- Provide a pan-BCU delivery
- Problem solve youth related issues in and around youth venues, liaising with the Dedicated Ward Officer(s).
- Work with the SSOs to reduce ASB and serious youth violence at key times of the year.
- Coordinate a BCU youth IAG sourcing a variety of young people through SSOs and the VPC coordinator.
- Create and send out youth surveys to gauge youth opinion regarding local matters and MPS matters.
- Scope and maintain oversight on the provision of youth diversion activities and liaise with SSOs and VPC coordinator to advise/signpost and/or refer young people into the programmes.
- Build local vulnerability profiles working with colleagues and partners to engage with the most at risk and vulnerable, actively diverting young people towards positive pathways.
- Support the volunteer police cadet programme.
- Collate a list of youth engagement schemes and liaise with each to offer added-value by providing a police input.
- Provide a link between care homes and SSOs. Any involvement with care homes must go through the local MISPER coordinator in order to prevent duplication and crossed messages.
- Improve confidence through regular involvement in youth engagement initiatives.
- Maintain the link with the Youth Offending Team (YOT)
- Collate a list of youth engagement schemes and liaise with each to offer added-value by providing a police input.
- Arrange junior citizen events across the BCU to provide early intervention to year 6 pupils.

Week	M	T	W	T	F	S	S
1	1100-2000	1100-2000	1100-2000			0800-1700	0800-1700
2	0800-1700	0800-1700			1100-2000	1100-2000	1100-2000
3			1000-1900	1100-2000	1400-0000	1400-0000	
4			0800-1700	0800-1700	0800-1700		
5	1000-1900	1000-1900	1000-1900	1000-1900	1000-1900		

Youth Engagement
 3 x Police Sergeant
 27 x Police Constable



Questions?



City Management and Public Protection Policy & Scrutiny Committee

Date:	21 November 2018
Classification:	General Release
Title:	2018 - 2019 Work Programme and Action Tracker
Report of:	Director of Policy, Performance & Communications
Cabinet Member Portfolio	Cabinet Member for Environment and City Management Cabinet Member for Public Protection and Licensing
Wards Involved:	All
Policy Context:	All
Report Author and Contact Details:	Artemis Kassi x 3451 akassi@westminster.gov.uk

1. Executive Summary

1. This report presents the current version of the work programme for 2018 -2019 and also provides an update on the action tracker.

2. Key Matters for the Committee's Consideration

- 2.1 The Committee is asked to:

- Review and approve the draft list of suggested items (appendix 1);
- Prioritise, where required; and
- Note the action tracker (appendix 2).

3. Changes to the work programme following the last meeting

- 3.1 This work programme takes from the work programme items suggested at the Committee's last meeting on 20 September 2018. It is presented here for the Committee to review and prioritise as appropriate.

- 3.2 The Committee will note the following change since that meeting. Officers have advised that it would be premature for the Air Quality items originally

proposed for November to come to committee at this date. Officers further advise that the consultation will now be on a wider range of environmental issues. The view is that the Air Quality consultation should take place after Oxford Street, City Plan and Strand Aldwych consultations, in order to maximise levels of engagement and response.

- 3.3 In view of this, the Metropolitan Police Service Basic Command Units model is the main item for the November meeting. This will enable the committee to scrutinise the model. The Committee could then review performance of the model in a year's time.
- 3.4 The Committee will also note that there are a number of unallocated items and suggested task groups. The Inclusion in the Evening and Night-Time Economy task group is in progress, with the first meeting planned to take place before Christmas and additional planning for data collection.
- 3.5 The Committee is asked to consider the proposed work programme for the February and April meetings, and approve or prioritise accordingly.

If you have any queries about this Report or wish to inspect any of the Background Papers, please contact Artemis Kassi

akassi@westminster.gov.uk

APPENDICES:

Appendix 1- Suggested Work Programme

Appendix 2- Action Tracker

City Management and Public Protection Policy and Scrutiny Committee 2018/2019 Work Programme

ROUND ONE 6 JUNE 2018		
Agenda Item	Reasons & objective for item	Represented by
Cabinet Member Q&A	To update the committee on key areas of work within its remit and the Cabinet Member's priorities	Councillor Ian Adams Cabinet Member for Public Protection and Licensing
Cabinet Member Q&A	To update the committee on key areas of work within its remit and the Cabinet Member's priorities	Councillor Tim Mitchell Cabinet Member for Environment and City Planning

ROUND TWO 20 September 2018		
Agenda Item	Reasons & objective for item	Represented by
Cabinet Member Q&A	To receive an update and provide "critical friend" challenge	Councillor Ian Adams Cabinet Member for Public Protection and Licensing
Street Licensing Policy	To feed into the development of a street licensing policy, with focus on street entertainment	Sara Sutton

ROUND THREE 21 NOVEMBER 2018		
Agenda Item	Reasons & objective for item	Represented by
Cabinet Member Q&A	To receive an update and provide "critical friend" challenge	Councillor Tim Mitchell Cabinet Member for Environment and City Planning
Basic Command Units	To review changes to policing in Westminster in view of the transition from borough-level policing to Basic Command Unit structure	Borough Commander Ch Supt Rob Jones, MPS

**ROUND FOUR
6 FEBRUARY 2019**

Agenda Item	Reasons & objective for item	Represented by
Cabinet Member Q&A	To receive an update and provide "critical friend" challenge	Councillor Ian Adams Cabinet Member for Public Protection and Licensing
Homelessness	Review proposed changes to homelessness strategy in response to new statutory responsibilities	Jenny Trevassos
Air Quality	Review of initiatives in Westminster aimed at reducing poor air quality, including the diesel surcharge and electronic vehicles	Adam Webber

**ROUND FIVE
3 APRIL 2019**

Agenda Item	Reasons & objective for item	Represented by
Cabinet Member Q&A	To receive an update and provide "critical friend" challenge	Councillor Tim Mitchell Cabinet Member for Environment and City Planning
Community Safety Partnership	Review the Community Safety Partnership report	Sara Sutton
Hate Crime	Review of hate crime in the borough and initiatives aimed at tackling it. To feed into the development of a Hate Crime Strategy in the City	Sara Sutton Kirsty Munro

UNALLOCATED ITEMS

Agenda Item	Reasons & objective for item	Represented by
Domestic abuse	Review of refuge provision in light of Government proposals to change funding	Sara Sutton/Wayne Chance-McKay
Sexual Exploitation	Review of sexual exploitation in the Westminster	Kevin Goad Committee meeting. Item suitable for an initial briefing
Gambling Policy	Review proposals and comment	Kerry Simpkin Item suitable for a briefing
Lane Rental	Review the results of the DfT's consultation on lane rental schemes and consider the impact on Westminster	

Utilities Update	An investigation into the practices of utility companies	
Flood Strategy	Review the council's flood strategy and planning	

TASK GROUPS AND STUDIES		
Subject	Reasons & objective	Type
Basic Command Units	Review changes to policing in Westminster in view of the transition from borough-level policing to Basic Command Unit structure	Task Group – commenced. Meeting held in June 2018. Item to be reviewed by committee in November 2018
Inclusion in the ENTE	Report on inclusion within, access to and diversity in Westminster's dance entertainment venues (nightclubs) which operate within the evening and night-time economy, identifying areas of best practice and making recommendations aimed at further improving standards	Task Group – scoping and research commenced
Violent Crime/Youth Violence	Review youth violence in Westminster and the initiatives to combat it. Focus on the IGU work	Task Group (possibly joint with FPS P&S Committee)
Illegal Dumping of Waste	Review of illegal dumping (fly tipping) in Westminster	
Waste and Recycling	Investigate ways of increasing recycling in Westminster	Task Group – scoping and research commenced
Criminalisation of Mental Health	Understand the experiences which people with mental health issues have of the criminal justice system	Task Group (possibly joint with FPS P&S Committee)
Noise Pollution	Research the problems associated with noise pollution and ways of tackling it. Proactive policy development	Task Group. Timing to complement the update of the Noise Strategy next year
Post Office Closures	Review the possible impact of potential post office closures and investigate the viability of council support	Committee meeting/Task Group with public involvement

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ACTION TRACKER
City Management and Public Protection

ROUND 2 20 September 2018		
Agenda Item	Action	Status/Follow Up
Item 8	Cllr Less provided an update on the site visit to the WMF. Comms to talk to members about the visit	In progress

ROUND 1 6 June 2018		
Agenda Item	Action	Status/Follow Up
Item 5 Committee Work Programme	Creation of a task group to focus on scrutinizing the introduction of the Metropolitan Police's Basic Command Units	Task group established and meeting completed. Added to Work Programme as agenda item for November meeting
	Establishment of a task group to investigate the illegal dumping of waste in Westminster	In progress. Added to the Work Programme. Scoping commenced
	Review to be added to the Work Programme to focus on sexual exploitation	Added to the Work Programme

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